

## A FRESH START TO ENDING FAMILY HOMELESSNESS

# Ward 6 Community Forum

## *Short-term Family Housing Good Neighbor Protocol*

January 16<sup>th</sup>, 2019





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### Welcome and Introductions

#### **Jay Melder**

*Chief of Staff, Office of the Deputy Mayor for Health and Human Services  
Co-Chair, Ward 6 Advisory Team*

#### **Robert Hall**

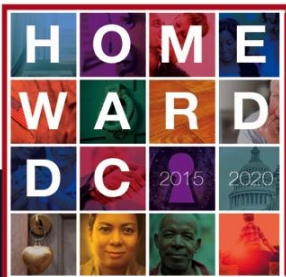
*Capitol Park IV Condominiums  
Member, Ward 6 Advisory Team*



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### Meeting Objectives

- Share an update on the Ward 6 Short-term Family Housing project
- Review the purpose and scope of the Good Neighbor Protocol
- Small group discussions facilitated by Advisory Team members to develop content for the Good Neighbor Protocol



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### What is Short-term Family Housing?

- In October 2018, Mayor Bowser closed the DC General Family Shelter once and for all. In its place, Short-term Family Housing programs are being developed in all eight Wards.
- Short-term Family Housing will provide **dignified, service-enriched emergency shelter** to families with children experiencing homelessness.







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### Service and Supports



#### **Wrap-around Services**

- Connections to permanent housing programs
- Housing search assistance
- Social work staff
- Early childhood screenings & school liaisons
- Education, training, & employment services
- Health care
- Financial & budget management counseling

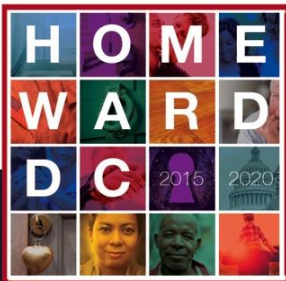


#### **Partnerships with Community Service Organizations**

- Health & wellness
- Mentoring & tutoring
- Programming & activities for children



#### **24 Hour Staffing & Security**



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### Short-term Family Housing programs are serving families in Wards 4, 7, and 8



Mayor Bowser cuts the ribbon in Ward 4



Exterior in Ward 8



Playground in Ward 7



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### Good Neighbor Protocol

- **The Good Neighbor Protocol will cover:**
  - Maintenance of property
  - Safety and security
  - Conduct and behavior
  - Communication and mutual respect
- **The scope of the Good Neighbor Protocol** covers the maintenance and daily operations of the Short-term Family Housing program. It does **not** cover other government services in the neighborhood or the programming that happens inside the building.
- DHS will issue a solicitation for services and select a service provider through a competitive process. The expectations laid out in the Good Neighbor Protocol will be included in DHS's contract with the selected service provider.



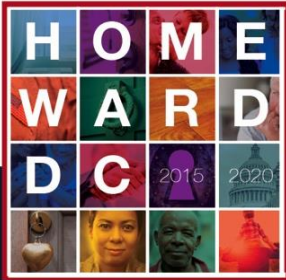
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### Good Neighbor Protocol

#### What is the scope of the Good Neighbor Protocol?

In Scope Examples	Out of Scope Examples
Program and facility maintenance inside the building and on site	Municipal concerns throughout the neighborhood
Creating a feedback loop between community members and provider	Allowing neighborhood access to programming spaces or restricting client access to community space
Sharing program rules with community members	Writing new program rules





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### Good Neighbor Protocol

#### What about ideas that are out of scope?

- The Good Neighbor Protocol has a narrow scope. Lots of important ideas for strengthening the neighborhood may be out of scope.
- Ideas that are out of scope will be recorded tonight for follow up.



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### Good Neighbor Protocol

#### Process leading to today:

- **January:** Advisory Team briefed on purpose and scope of GNP; process established for developing Ward 6 GNP language
- **April:** Advisory Team held first GNP workshop to ask questions and provide suggested language
- **July:** Advisory Team met to continue refining the GNP

**Today:** Solicit community feedback on the GNP to ensure that the Short-term Family Housing program fits into the fabric of the community

#### Next steps:

- **Review:** Advisory Team reviews the language suggested by community members and crafts final draft
- **Finalization:** GNP is included in the contract for the new service provider to ensure that community standards are enforceable

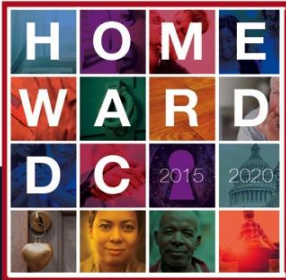


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### Workshop

#### **What would you like to see in your community's Good Neighbor Protocol?**

1. Review draft of the Ward 6 Good Neighbor Protocol prepared by the Advisory Team
2. Facilitated group discussion led by Advisory Team members
3. Collect written feedback on poster boards



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### **Learn More!**

Learn more about the Short-term Family Housing initiative at [mayor.dc.gov/HomewardDC](https://mayor.dc.gov/HomewardDC)

Questions? Email: [dmhhs@dc.gov](mailto:dmhhs@dc.gov)