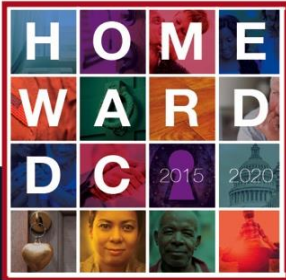


A FRESH START TO ENDING FAMILY HOMELESSNESS

Ward 3 Community Discussion Good Neighbor Agreement February 13, 2018





Welcome and Introductions

Laura Zeilinger

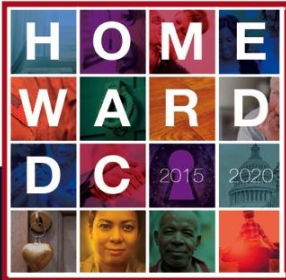
Director, Department of Human Services

Co-Chair, Ward 3 Advisory Team

Nancy MacWood

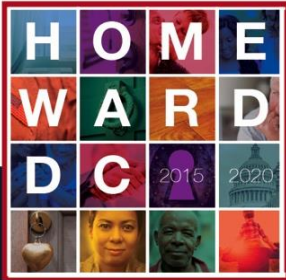
Chair, ANC 3C

Co-Chair, Ward 3 Advisory Team



Meeting Objectives

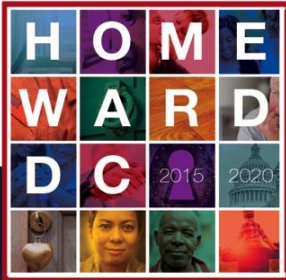
- Review the purpose and scope of the Good Neighbor Agreement
- Small group discussions facilitated by Advisory Team members to develop content for the Good Neighbor Agreement



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What is Short-term Family Housing?

- As part of the District's all 8 Ward strategy to close and replace the DC General Family Shelter, Short-term Family Housing programs are being built and opened in each Ward.
- Short-term Family Housing will provide **dignified, service-enriched emergency shelter** to families with children experiencing homelessness.
- For more details on Short-term Family Housing and the District's plan to make homelessness rare, brief, and non-recurring in the District, please visit mayor.dc.gov/HomewardDC.



A FRESH START TO ENDING FAMILY HOMELESSNESS

Service and Supports



Wrap-around Services

- Connections to permanent housing programs
- Housing search assistance
- Social work staff
- Early childhood screenings & school liaisons
- Education, training, & employment services
- Health care
- Financial & budget management counseling

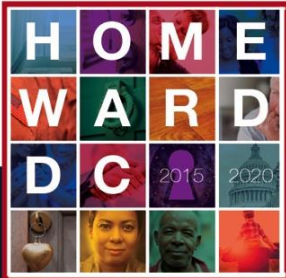


Partnerships with Community Service Organizations

- Health & wellness
- Mentoring & tutoring
- Programming & activities for children

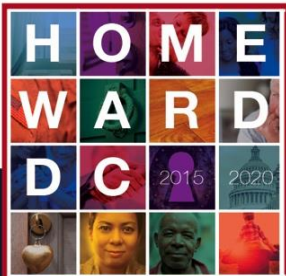


24 Hour Staffing & Security



Good Neighbor Agreement

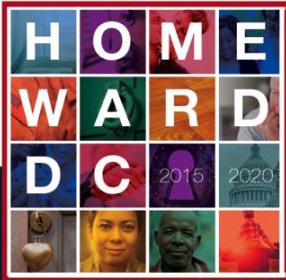
- **The Good Neighbor Agreement will cover:**
 - Maintenance of property
 - Safety and security
 - Conduct and behavior
 - Communication and mutual respect
- **The scope of the Good Neighbor Agreement** covers the maintenance and daily operations of the Short-term Family Housing program. It does **not** cover other government services in the neighborhood or the programming that happens inside the building.
- DHS will issue a solicitation for services and select a service provider through a competitive process. The expectations laid out in the Good Neighbor Agreement will be included in DHS's contract with the selected service provider.



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Good Neighbor Agreement

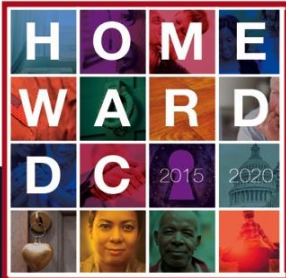
In Scope Examples	Out of Scope Examples
Program and facility maintenance inside the building and on site	Municipal concerns throughout the neighborhood
Creating a feedback loop between community members and provider	Allowing neighborhood access to programming spaces or restricting client access to community space
Sharing program rules with community members	Writing new program rules



Good Neighbor Agreement

What about ideas that are out of scope?

- The Good Neighbor agreement has a narrow scope. Lots of important ideas for strengthening the neighborhood may be out of scope.
- Ideas that are out of scope will be recorded tonight for follow up.



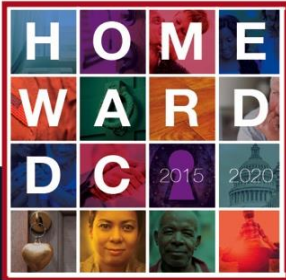
Good Neighbor Agreement

Good Neighbor Agreement Process leading to now:

- **January**: Advisory Team established process for collecting community feedback to develop the Good Neighbor Agreement

Timeline moving forward:

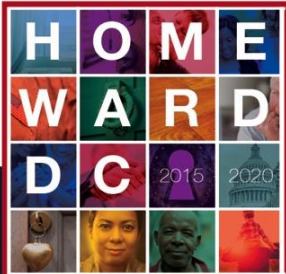
- **Today**: Feedback from this community forum will be incorporated into a Good Neighbor Agreement draft
- **February – September 2018**: Advisory Team solicits feedback from community and stakeholders on GNA, and workshops recommend language for the Agreement
- **Summer 2019**: Provider on-boarded and Good Neighbor Agreement signed



Good Neighbor Agreement Workshop

What would you like to see in your community's Good Neighbor Agreement?

1. Review sample Good Neighbor Agreement
2. Facilitated group discussion
3. Collect written feedback on index cards



A FRESH START TO ENDING FAMILY HOMELESSNESS

Advisory Team Members

- Director Laura Zeilinger, Co-Chair, Department of Human Services
- Nancy MacWood, Co-Chair, ANC 3C
- Angela Bradbery, ANC 3C
- Margaret Siegel, ANC 3C
- Melody Molinoff, John Eaton E.S.
- Ann Scoffier, Community Representative
- Jeffrey Davis, Community Representative
- Deborah Linde, Community Representative
- Ruth Caplan, Cleveland Park Citizen's Association
- Pamela Korbel, Cleveland Park Citizen's Association
- Ann Hamilton, Cleveland Park Citizen's Association
- Mary Cheh, Ward 3 Councilmember
- Rabbi Aaron Alexander, Adas Israel Congregation
- Kelly McShane, Ward 3 Resident, CEO Community of Hope
- Melvin Gresham, Commander, 2nd District, Metropolitan Police Department
- Agyei Hargrove, Project Manager, Department of General Services