

KNOW YOUR RESOURCES

OFFICE OF DEPUTY MAYOR FOR HEALTH & HUMAN SERVICES
 WE ARE WASHINGTON GOVERNMENT OF THE DISTRICT OF COLUMBIA
 MURIEL BOWSER, MAYOR

FOR MORE INFORMATION ON ACCESSING CITY SERVICES, TALK TO AN OUTREACH WORKER, SHELTER CASE MANAGER OR CALL US AT ONE OF THE TELEPHONE NUMBERS BELOW:

- **Emergency or Low-Barrier shelter:** call the shelter hotline at 202.399.7093 or 311

- **Daytime programming:** Adams Place Drop-In Center, 2210 Adams Pl. NE (Ask an outreach worker about other drop-in centers)

- **Substance use recovery services:** call the Assessment and Referral Center (ARC) at 202.727.8473.

- **Behavioral health services:** call the AccessHelp line at 202.561.7000

- **Outreach worker:** 202-442-4634 (DHS) or 202-673-9124 (DBH)

- Families may call the Virginia Williams Family Resource Center at 202.526.0017 or by dialing 311.

- Youth or young adults under age 25, may call the Runaway & Homeless Youth Hotline at 202.547.7777 or 202.698.4334 or DHS.DC.GOV

- Permanent housing assistance is allocated through the District's Coordinated Assessment and Housing Placement System. The best way to access this system is through a shelter case manager or by visiting www.coordinateentry.com/assessment.

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UNDERSTANDING DC LAWS AND POLICIES

ACTIVITIES & ACTIONS

YOU CAN...

You **can** sit, sleep and spend time on public space.

You **can** access emergency shelter, where you can rest, shower, eat, and get help with services. If you return nightly, you can stay in the same bed without waiting for a bed assignment.

You **can** panhandle on public property.

THE FOLLOWING ACTIVITIES ARE ILLEGAL IN PUBLIC SPACE

You **cannot** pitch a tent, create a makeshift structure on public space or otherwise block public space.

You **cannot** urinate, set fires, grill, consume alcohol or marijuana or possess or distribute illegal substance.

You **cannot** panhandle within 10ft. of an ATM, within 15 ft. of a metro station, or panhandle aggressively. Panhandling aggressively means following, blocking, making physical contact and/or threatening people.

PERSONAL PROPERTY

YOU CAN...

You **can** keep or carry your personal belongings with you on public space.

You **can** ask DHS to store personal valuables or documentation at any time.

You **can** ask DHS for guidance about which items can and cannot be stored as you sort through your belongings.

You **can** retrieve stored belongings by calling DHS at **202-442-4634**.

THE FOLLOWING ACTIVITIES ARE ILLEGAL IN PUBLIC SPACE

You **cannot** leave personal belongings unattended on public space; when you leave, you must take your belongings with you. Items left unattended are at risk of being discarded at any time.

You **cannot** block sidewalks, streets, alleys, bus stop shelters, or doorways with your body or belongings.

You **cannot** store food or wet, soiled, or hazardous materials.

You **cannot** expect a case worker to sort through unattended belongings before they are disposed of.

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