



**Government of the District of Columbia
Department of Human Services (DHS)**



DHS is here to help you and your family.

Homeless Services

What do you need?	Next Step	Address	Hours	Phone
I am currently homeless	Go to Virginia Williams Family Resource Center (VWFRC) for intake	920 -A Rhode Island Ave, NE Washington, DC 20017	Monday- Friday, 8:30am - 5:00pm	(202) 526-0017
I am currently homeless and have been through intake at VWFRC	Maintain contact with your assigned worker	920 -A Rhode Island Ave, NE Washington, DC 20017	Monday- Friday, 8:30am - 5:00pm	(202) 526-0017

Shelter Hotline		
If you or someone you know is homeless, call the Shelter Hotline for assistance	Help is available 24 hours a day, November 1st– March 31st	1-800-535-7252 or 311

TANF Services

What do you need?	Next Step	Address	Hours	Phone
I am a TANF recipient and have not completed an orientation/assessment	Go to or Call the Office of Work Opportunity (OWO).	2100 Martin Luther King Jr. Ave, SE Washington, DC 20020	Monday- Friday, 8:15am - 4:45pm	(202) 698-1860
I would like to receive TANF or other benefits	Visit a DHS Service Center to apply for benefits	See full list of service centers below	Monday- Friday, 8:15am - 4:45pm	See full list of Service Centers below

DHS Service Center	Address	Phone	Fax
Anacostia	2100 Martin Luther King Jr. Ave, SE	(202) 645-4614	(202) 727-3527
Congress Heights	4001 South Capitol St, SW	(202) 645-4546	(202) 654-4524
Fort Davis	3851 Alabama Ave, SE	(202) 645-4500	(202) 645-6205
H Street	645 H St, NE	(202) 698-4350	(202) 724-8964
Taylor Street	1207 Taylor St, NW	(202) 576-8000	(202) 576-8740

For more information, visit www.dhs.dc.gov